

Dan Dieckgraeff

From: Keller, Ruth E. <Ruth.Keller@awwu.biz>
Sent: Tuesday, May 27, 2014 9:37 AM
To: John Sims
Subject: RE: Analysis of Credit Card Transactions

Thank you, John. I had a fabulous weekend.

We average about 21,000 transactions per month between walk-in and recurring.

That isn't quite 50% of our customers...it is about 40%.

Please let me know if you have any other questions.

Ruth

From: John Sims [mailto:John.Sims@enstarnaturalgas.com]
Sent: Tuesday, May 27, 2014 8:23 AM
To: Keller, Ruth E.
Subject: RE: Analysis of Credit Card Transactions

Thank you for the information Ruth! Are you able to tell how many customers use credit cards per month?

Hope you had a good weekend,

John Sims
Director, Business Development
ENSTAR Natural Gas Company
(907) 334-7625 (office)
(907) 748-2022 (mobile)

From: Keller, Ruth E. [mailto:Ruth.Keller@awwu.biz]
Sent: Tuesday, May 27, 2014 8:18 AM
To: John Sims
Subject: Analysis of Credit Card Transactions

Good Morning, John~

Date: 6-17-17 **Exh #** 14-23
Regulatory Commission of Alaska
By: *Ljk*
Northern Lights Realtime & Reporting, Inc.
(907) 337-2221 11-16-066

I was looking at our analysis of credit card transaction fees. Our walk-in % card fees are right around 0.18% averaged for total monthly transactions. Our recurring % card fees are right around 0.86% averaged for total monthly transactions.

We also have card association fees which are right around \$0.20 per transaction for recurring and \$0.14 per transaction for walk-ins.

Please let me know if I can be of any further assistance. I may not have answered your questions.

Thank you.



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