

FRANK H. MURKOWSKI, GOVERNOR

**DEPARTMENT OF COMMUNITY AND
ECONOMIC DEVELOPMENT**
REGULATORY COMMISSION OF ALASKA

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January 22, 2004

Steve Hamlen, President/CEO
United Utilities, Inc.
5450 'A' Street
Anchorage, AK 99518-1291

Re: Rural Alaska Broadband Internet Access Grant Program

Dear Mr. Hamlen:

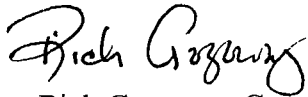
You were recently notified that your company has been selected as a potential recipient of Rural Alaska Broadband Internet Access Grant Program funds, subject to acceptable revisions to your grant project proposal. The revisions suggested by the Rural Alaska Broadband Internet Access Grant Program Evaluation Committee are as follows:

1. United Utilities must amend its training proposal to eliminate expenses attributable to Village Management Institute leadership and management training at Sheldon Jackson College, and instead submit a revised training plan that focuses on on-site training opportunities at each proposed location. One recommended element of the revised training proposal is the on-site availability of a local technical representative who is trained in hardware and software applications, including operating systems, web page design, e-mail management, e-commerce alternatives, and other Internet applications. United Utilities may wish to retain the proposed 24-hour help desk number for technical support needs.
2. As initially proposed, free community access was limited to one computer terminal per community access point for two years of free access. United Utilities should revise its' training proposal to include a community center with multiple free access terminals during the Start-up Phase. United Utilities' revised proposal should indicate the number of community centers per location, the number of public use computers per community center, hours that the community center will be open, and the period of time that free public access will be provided at these community centers.
3. United Utilities' amended proposal should reflect cost savings attributable to the elimination of Mekyoruk from the list of proposed communities.

Please submit a revised proposal and budget to address the deficiencies noted above. Seven copies of the revised proposal should be filed with the Regulatory Commission of Alaska by February 5, 2004.

If you need any further information, please contact John Paul (Jess) Manaois (263-2174) or myself (263-2164). Jess or I will contact you once the Evaluation Committee has reviewed your revised proposal.

Sincerely,



Rich Gazaway, Common Carrier Specialist
Regulatory Commission of Alaska

cc: Cheryl Bowie, Marketing Representative, United Utilities, Inc.