



STATE OF ALASKA  
DEPARTMENT OF  
**COMMERCE**  
COMMUNITY AND  
ECONOMIC DEVELOPMENT

*Bill Walker, Governor*  
*Chris Hladick, Commissioner*  
*Robert M. Pickett, Chairman*

**Regulatory Commission of Alaska**

November 7, 2016

In reply refer to: Tariff Section  
File: TA53-213  
LO#: L1600538

Juliana Wayman  
Director, Regulatory Affairs  
Yukon Telephone Company, Inc.  
5450 A Street  
Anchorage, AK 99518-1291

Dear Ms. Wayman:

Yukon Telephone Company, Inc. (YTC) filed TA53-213 on September 1, 2016, seeking to make changes to its tariff including removing the Black Dot Listing service, adding charges for directory assistance calling, and revising charges for database and directory listings. On November 3, 2016, the Regulatory Commission of Alaska approved Tariff Sheet Nos. 1.5, 16, 20, 22, 26, 27, 28, 30, 48, 48.1, 48.2, 59, 60, 61, 68, and 78 and the sample billing form, filed September 1, 2016 and Tariff Sheet No. 62, filed October 17, 2016, by YTC with TA53-213. The effective date of the tariff sheets and form is November 4, 2016.

Enclosed are validated copies of the approved tariff sheets and form. Please note that the effective date has been added to the bottom right corner of each tariff sheet and the form.

BY DIRECTION OF THE COMMISSION

Sincerely,

REGULATORY COMMISSION OF ALASKA

A handwritten signature in blue ink, appearing to read "Steven J. Kramer".

Steven J. Kramer  
Common Carrier Section Manager

Enclosures

cc: Jessica Smirnoff  
Regulatory Analyst  
Yukon Telephone Company, Inc.  
5450 A Street  
Anchorage, AK 99518-1291

RCA No. 213

First Revised

Sheet No. 1.5

**Canceling**

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STATE OF ALASKA  
REGULATORY COMMISSION OF ALASKA

Yukon Telephone Co., Inc.

LOCATION OF TARIFF FOR PUBLIC INSPECTION

Pursuant to the provisions of Section 3, AAC 48.370 (27), following is the location where the tariff is available for inspection during regular business hours.

Yukon Telephone Company, Inc.

5450 A Street

Anchorage, Alaska 99518

(C)

(C)

SERVICE AREA MAPS

Telecommunications services governed by the tariff are provided in the following Exchanges as authorized by the Alaska Public Utilities Commission:

Service Area No. 1 – Ruby

Service Area No. 2 – Tanana

Service Area No. 3 – Whittier

Tariff Advice No. 53-213

Effective: November 4, 2016

Issued By: Yukon Telephone Co., Inc.

By:

  
Juliana Wayman

Title: Senior Director, UUI

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STATE OF ALASKA  
REGULATORY COMMISSION OF ALASKA

Yukon Telephone Co., Inc.

**Rule No.2**

**APPLICATION FOR SERVICE**

A. Original application for service will be made by contacting the utility in writing, or verbally using the Telephone Company's standard application process. Requests for additional services may be made verbally or in writing. (C)

Any change in rates or regulations filed with the Regulatory Commission of Alaska modifies the terms and regulations of contracts to the extent of such change. (C)

(D)

(D)

Tariff Advice No. 53-213

Effective: November 4, 2016

Issued By: Yukon Telephone Co., Inc.

By: Juliana Wayman  
Juliana Wayman

Title: Senior Director, UUI

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REGULATORY COMMISSION OF ALASKA

Yukon Telephone Co., Inc.

Rule No.4

SPECIAL INFORMATION REQUIRED ON FORMS

A. Contracts

Each contract for telephone service will contain substantially  
The following provisions:

I agree to pay any and all costs incurred by Yukon  
Telephone company, Inc. for all the collection of my unpaid  
accounts. Yukon Telephone Company, Inc. is requested to  
furnish the applicant in accordance with its rates, rules  
and regulations, telephone service and facilities as detailed  
herein and as may be ordered from time to time.

(D)

(D)

Tariff Advice No. 53-213

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Title: Senior Director, UUI

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STATE OF ALASKA  
REGULATORY COMMISSION OF ALASKA

Yukon Telephone Co., Inc.

Rule No.5

ESTABLISHMENT AND RE-ESTABLISHMENT OF CREDIT

Each applicant for telephone service may be required to establish his credit before service is furnished. When the applicant's credit reputation is satisfactory, in the opinion of the management of the Telephone Company, a guarantee deposit will not be required.

A. Establishment of Credit by Applicant Not Now Serviced by the Company.

- 1. Flat Rate: Credit of an applicant will be established by making a cash deposit in an amount of twice the charges for that service, as specified in the rate schedule, before service is established.

(D)  
(D)  
(D)  
(D)

B. Re-Establishment of Credit – All Types of Service.

- 1. An applicant for telephone service, who has been a subscriber of the Company and whose service has been discontinued for failure to pay a bill for service, may be required, before service is restored, to re-establish his credit by making a cash deposit in an amount equal to twice the average periodic bill for that service as will be determined by the Telephone Company.
- 2. A subscriber for telephone service, who fails to pay his bill for Service, may be required to pay said bill and re-establish his credit by making a cash deposit in an amount equal to twice the average periodic bill for that service as will be determined by the Telephone Company.

Tariff Advice No. 53-213

Effective: November 4, 2016

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Title: Senior Director, UUI

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Yukon Telephone Co., Inc.

Rule No.7

NOTICES

A. Notices to Subscribers

Notices from the Company to a subscriber normally will be given in writing, mailed to his address.

(C)  
(C)

In emergencies, where delay may result in impaired service or In hazards to the subscriber, or the Company's facilities, the Company may resort to verbal notices given by telephone or by personal contact.

B. Notices from Subscribers

Notices from subscriber to the Company may be given verbally by him or his authorized agent at the Company's office, or by written communications mailed, or faxed or emailed thereto.

(C)

Tariff Advice No. 53-213

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Title: Senior Director, UUI

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Yukon Telephone Co., Inc.

Rule No.8

RENDERING AND PAYMENT OF BILLS

The customer is responsible for all charges in conjunction with the services furnished by the Utility, (C) including collect toll messages which have been accepted at the customer's telephone.

Monthly recurring charges are billed in advance and toll charges are billed in arrears. Special billing arrangements may be established for services provided to governmental agencies. Retroactive billing and adjustments, as they pertain to monthly recurring charges, will not be made for a period exceeding six months.

Bills will be mailed on or before the first day of the month. Bills dated for the first of the month are due on the 25th day of the month. They may be paid at any business office of the Utility or at any agency authorized to receive such payments.

The Utility may temporarily suspend service in the event the customer fails to pay any amount due for telecommunication service. If payment of a bill is not received at a Utility business office or authorized agency on or before the 25th day of the month, the Utility will mail the customer notification of intent to suspend service.

Notification of intent to suspend service will state the date of the bill, amount due, and date by which payment must be received. The payment due date will be the tenth of the following month. If the tenth day falls on a holiday or weekend, the date stated will be the next regular working day.

If payment has not been received by the date stated on the notification, service will be suspended without further notice on the next regular working day; except suspension will not be made on Friday or on a Thursday before a Friday holiday but on the next regular working day thereafter.

Service will not be suspended for the nonpayment of a disputed amount until the Utility has investigated the circumstances, provided all amounts disputed are paid within the time stated above. (C)

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STATE OF ALASKA  
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Yukon Telephone Co., Inc.

Rule No. 8

RENDERING AND PAYMENT OF BILLS  
(continued)

(D)

(D)

4. Computation of Bills

- (a) Opening and closing of bills, except those involving the minimum billing period, and bills for telephone service normally furnished on a monthly basis rendered for periods in excess of or less than a billing month, will be prorated in proportion of the number of days in the period involved to the number of calendar days in the billing month.
- (b) Bills for telephone service normally furnished on an annual basis, except those involving the minimum billing period, rendered for periods of less than one year will be prorated on the basis of one-twelfth of the annual rate for each full month of service or fraction thereof.

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STATE OF ALASKA  
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Yukon Telephone Co., Inc.

Rule No.9

DISCONTINUANCE AND RESTORATION OF SERVICE

A. Nonpayment of Bills

1. All Classes, Types and Grades of Exchange.

(C)

Service to a particular location, separately served and billed, may be temporarily or permanently discontinued for the nonpayment of a bill for the service furnished, provided the bill therefore has not been paid within:

(D)

(D)

(D)

25 calendar days for all bills;

(C)

(D)

Except in case a deposit to guarantee bills has been made, in which case the service will not be temporarily or permanently discontinued until the amount of the deposit has been fully absorbed.

2. Application of Unused Portion of Prepayments or Deposits For Telephone Service

Telephone service will not be temporarily or permanently disconnected until the amount of the charges therefore equal or exceed in amount the unused portion of any prepayments and deposits made in connection with the particular service; but in no case in less than the above prescribed number of days after the first day covered by that bill.

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Yukon Telephone Co., Inc.

**Rule No.15**

**TELEPHONE DIRECTORIES, LISTINGS, AND NUMBERS (Cont'd)**

to determine the legal, contractual, or other right to the use of a name to be listed in a telephone directory of the Company.

**C. Changes in Telephone Numbers**

The assignment of a telephone number to a subscriber's telephone service will be made at the discretion of the Telephone Company. The subscriber has no propriety right in the number and the Company will make such reasonable changes in telephone numbers and central designations as the requirements of the service demand. The Company will give the subscribers who may be affected by such changes in telephone numbers as reasonable notice thereof as circumstances will permit.

**D. Foreign Listing**

A foreign listing may be furnished customers requesting that their listing be included in a directory for another exchange. The rate for foreign listing will be the rate of the Company whose directory the listing appears.

(N)

(N)

(D)

(D)

**Tariff Advice No. 53-213**

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**By:** Juliana Wayman  
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**Title:** Senior Director, UUI

RCA No. 213 First Revised

Sheet No. 48.1

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RCA No. 213 First Revised  
Canceling  
Original

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Yukon Telephone Co., Inc.

Rule No.15 (Continued)

E. Directory Assistance Service -

Listings Provided to Directory Assistance Providers

In accordance with 3 AAC 53.610 – 3 AAC 53.660 and 47 CFR 51.217, Directory Listings and the related databases shall be provided to directory assistance providers, interexchange carriers, alternate operator service providers, and pay telephone providers on an equal basis for the provision of directory assistance. The directory listings and databases will include the names and phone numbers of those subscribers that do not select to be non-published.

The information provided shall be the same as that provided to the company's own directory service provider. The information shall be accurate and updated within five working days of any change in subscriber status.

All listings provided are subject to the charges and conditions as set forth in the Rate Listings.

Message Inquiry

The allowance of two message inquiries per line per billing period is not transferable between lines on the same account or separate accounts of the same customer.

Credit will not be given for any unused portion of the customer's prior monthly allowances. Credit will not be given for requested telephone numbers that are not found in the directory.

Additional Listings

An additional listing must include the same address and telephone number as the primary listing except that a different address may be shown for off-premises stations located on other premises occupied solely by the customer.

Additional listings may be furnished with residence service for others who are members of the customer's domestic establishment and who occupy the same premises.

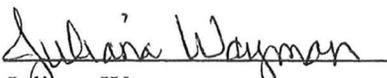
(N)

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Tariff Advice No. 53-213

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By:   
Juliana Wayman

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STATE OF ALASKA  
REGULATORY COMMISSION OF ALASKA

Yukon Telephone Co., Inc.

SCHEDULE NO. A-5

NON-RECURRING CHARGES

<u>Rates</u>	<u>Business</u>	<u>Residence</u>
a. Service Order		
Initial	\$17.00	\$15.00
Subsequent	14.00	12.50
b. Premise Visit	40.25	40.25
c. Central Office		
Initial	22.50	22.50

(D)

SPECIAL CONDITIONS

- a. These charges are intended to cover the expenses incurred by the Company in Conjunction with the following:
- Establishment of Service;
  - Change in location of a service to other premises;
  - Transfer of service from one customer to another;
  - Change of telephone number at customer's request;
- b. Charges for Moves and changes are not to exceed the sum of the changes that would apply to a New Installation of that same service and facilities.
- c. No charge will apply when service is taken over by a member of the same family or in settlement of an estate.

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By:   
Juliana Wayman

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RCA No. 213 Third Revised  
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REGULATORY COMMISSION OF ALASKA

Yukon Telephone Co., Inc.

SCHEDULE NO. A-5

NON-RECURRING CHARGES (CONTINUED)

E. DEFINITIONS

1. Service Order

Applicable to work done in receiving, recording, and processing information necessary to execute a customer's request for the initial establishment of telephone service at a premises.

Subsequent Service Order Charge – Applicable for customer's request for addition services when they already have existing services. No subsequent service order charge will apply within 30 days of the original service order.

2. Premise Visit

Applicable if a Company employee must visit the customer's to complete customer-requested work. Not applicable when a Company employee is on the customer's premise for any other business purpose.

3. Central Office

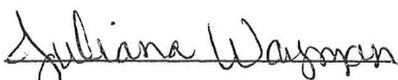
Applicable for work done in the Central Office in order to provide telephone service.

(D)  
|  
(D)

Tariff Advice No. 53-213

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By:   
Juliana Wayman

Title: Senior Director, UUI

RCA No. 213 Second Revised

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REGULATORY COMMISSION OF ALASKA

Yukon Telephone Co., Inc.

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By: Juliana Wayman  
Juliana Wayman

Title: Senior Director, UUI

RCA No. 213 Second Revised  
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Yukon Telephone Co., Inc.

SCHEDULE NO. A-9  
CUSTOM CALLING FEATURES (CCF) (continued)

**Speed Dial**

This feature allows a subscriber to dial frequently called numbers using a short one or two digit code. A subscriber who has been allocated this feature can store and invoke frequently dialed numbers, each number being associated with a short code called a speed call number. A speed call number can be either one digit in length or two digits in length.

One Digit Speed Calling provides the subscriber with a list containing a maximum of 8 stored numbers. A subscriber with One Digit Speed Calling assigned can access the numbers in the list by dialing an abbreviated code.

Two Digit Speed Calling provides the subscriber with a list containing a maximum of 30 stored numbers. These numbers are accessed by dialing an abbreviated code.

**Last Number Redial**

This feature allows a subscriber to automatically redial the last number dialed at their telephone. Each time a subscriber dials a number, the digit string is stored in the system as the subscriber's "last number dialed". The system dials this stored number automatically when the subscriber enters the appropriate feature code.

**CONDITIONS**

Custom Calling Features are available on one-party touch tone service lines only where central office equipment is available to provide the service.

One service order charge applies when a customer subscribes to all or one feature beginning 60 days after the effective date of this tariff sheet.

(D)

(D)

Tariff Advice No. 53-213

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By: Juliana Wayman  
Juliana Wayman

Title: Senior Director, UUI

RCA No. 213 First Revised  
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STATE OF ALASKA  
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Yukon Telephone Co., Inc.

(C)

# APPENDIX A

## Billing Form

(C)

Tariff Advice No. 53-213

Effective: November 4, 2016

Issued By: Yukon Telephone Co., Inc.

By: Juliana Wayman  
Juliana Wayman

Title: Senior Director, UUI



**United Utilities, Inc.**

CUSTOMER NAME  
CUSTOMER ADDRESS  
CUSTOMER ADDRESS

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Remit payment to  
United Utilities, Inc.  
Do Not Send Cash  
Return this portion with  
payment

PO Box 92730 Anchorage, AK 99509-2730

STATE OF ALASKA  
REGULATORY COMMISSION OF ALASKA

Balance Forward	New Charges	Total Amount Due	Due Date	Amount Paid
\$104.05	\$105.90	\$209.95	08/24/15	\$



CUSTOMER NAME  
CUSTOMER ADDRESS  
CUSTOMER ADDRESS

MasterCard  Visa  Discover

Credit /Check Card: \_\_\_\_\_

Expire Date: \_\_\_\_/\_\_\_\_/\_\_\_\_

Signature: \_\_\_\_\_

Check here for address changes and complete information on reverse

Please detach and return the upper portion with your payment

Page 1 of 5



**United Utilities, Inc.**

CUSTOMER NAME  
CUSTOMER ADDRESS  
CUSTOMER ADDRESS

PO Box 92730 Anchorage, AK 99509-2730

Balance Forward	New Charges	Total Amount Due	Due Date	Amount Paid
\$104.05	\$105.90	\$209.95	08/24/15	\$

### Account Summary

**Beginning Balance**

Total Amount Due from Prior Bill 106.89  
Credit 07/29/15 FUSC Credit for 6/1 Invoice (1.39)  
Credit 07/29/15 FUSC Credit for 7/1 Invoice (1.45)

**Balance Forward**

\$104.05

**New Charges**

UUI Internet from (907) 50.00  
Yukon Telephone Company, Inc. from (907) 55.90

**Total New Charges**

\$105.90

**Total Amount Due**

\$209.95

\*566020000028E6500000T\*

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**STATE OF ALASKA  
REGULATORY COMMISSION OF ALASKA**

New Address:

---

Name

---

Address

---

Address

---

City State Zip

Please detach and return the upper portion with your payment

Page 2 of 5



**United  
Utilities,  
Inc.**

For Questions, call: (800) 478-2020

*CUSTOMER NAME  
CUSTOMER ADDRESS  
CUSTOMER ADDRESS*

**UUI Internet Charges from (907)**

**Monthly Charges for August 1, 2015 to August 31, 2015**

DSL Internet- Ruby

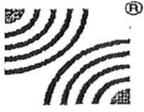
**Subtotal**

50.00

\$50.00

**Total New UUI Internet Charges from (907)**

\$50.00



**United  
Utilities,  
Inc.**

PO Box 92730 Anchorage, AK 99509-2730  
For Questions, call: (800) 478-2020

CUSTOMER NAME  
CUSTOMER ADDRESS  
CUSTOMER ADDRESS

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STATE OF ALASKA  
REGULATORY COMMISSION OF ALASKA

**Yukon Telephone Company, Inc. Charges from (907)**

**Charges and Credits**

Late Charge		0.92
	<b>Subtotal</b>	<b>\$0.92</b>

**Monthly Charges for August 1, 2015 to August 31, 2015**

900 Call Block	No Charge
*Toll Restriction (Int'l, Nat'l, Op)	0.00
3rd # & Collect Call Block	No Charge
*Universal Access Surcharge-Bus Single	0.01
*End User Subscriber Line Charge-Business (INTER 17.1.2)	6.50
*Local Access Charge-Business	29.80
*Call Waiting	1.50
*E Caller ID Name	3.95
*Network Access Fee- Business (AECA)	5.25
*Access Recovery Charge Business (INTER 17.8)	2.00

*\*Failure to pay these designated charges may result in disconnection of your basic local service.\**

**Subtotal** \$49.01

**Taxes and Surcharges**

Federal Tax	1.47
AK Universal Service Charge	4.21
Regulatory Cost Charge	0.29
	<b>Subtotal</b> \$5.97

**Total New Yukon Telephone Company, Inc. Charges from (907):** \$55.90



**United  
Utilities,  
Inc.**

PO Box 92730 Anchorage, AK 99509-2730  
For Questions, call: (800) 478-2020

CUSTOMER NAME  
CUSTOMER ADDRESS  
CUSTOMER ADDRESS

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STATE OF ALASKA  
REGULATORY COMMISSION OF ALASKA

**Customer Information:**

For billing inquiries, to make a payment arrangement, or to pay by credit card, contact Customer Care at 1-800-478-2020 or (907)561-1674 within 20 days of receiving your statement. Customer Care Call Center hours are Monday - Friday, 8 a.m. to 5 p.m. Our Bethel office is open for limited hours Monday - Friday, 12 p.m. to 2 p.m. You may also email us at [customer@uui-alaska.com](mailto:customer@uui-alaska.com).

For information on our products and services, and to view our online directory, visit our website: [www.uui-alaska.com](http://www.uui-alaska.com)

You should receive a billing statement every 30 days. If you do not receive your statement, please contact our Customer Care Department. Failure to receive a bill does not relieve you from the responsibility of paying your bill. Your bill is delinquent if full payment is not received in our office by the due date shown on your bill. If you do not pay your bill, a late fee may be charged in accordance with the ruling tariff on the unpaid balance and services may be disconnected. If your bill includes an unpaid balance from previous bills (balance forward), your bill is considered delinquent and subject to immediate disconnection. To reconnect your service, you will be required to pay the full balance due on your bill, a deposit, and reconnection fees. Credit balances on closed accounts will be refunded within 60 days. Customers with account credits under \$3.00 should contact Customer Care to request a refund. If your service is active and your bill is less than \$1.00, please do not pay until the next billing. A block on third party calls is available to all customers. Contact Customer Care to request this block.

Complaints about utility service should be submitted in writing to United Utilities Inc., P.O Box 92730, Anchorage, AK 99509, or by email to [customer@uui-alaska.com](mailto:customer@uui-alaska.com), or by calling us at (800) 478-2020.

You may also contact The Regulatory Commission of Alaska (RCA) Consumer Protection & Information Department for further assistance. The RCA can be reached at (907) 276-6222 within Anchorage or (800) 390-2782 outside Anchorage, or by email to [rca.mail@alaska.gov](mailto:rca.mail@alaska.gov).

Cable Television Customers: Alaska Statue Sec 11.46.200 Theft of Service

- A. A person commits theft of services if:
  - (1) the person obtains services, known by that person to be available only for compensation, by deception, force, threat, or other means to avoid payment for services;
  - (2) having control over the disposition of services of others to which the person is not entitled, the person knowingly diverts those services to the persons own benefit or another not entitled to them;

**Theft of Service is a misdemeanor and punishable by a penalty of three times the value of services stolen.**

\*\*\*Our offices will be closed Monday, September 7th in observance of Labor Day. Have a safe and restful day!\*\*\*

Attention Telephone Customers:

Effective August 1, 2015, the Network Access Fee increases from \$5.25 to \$5.75 per month. The NAF is



**United  
Utilities,  
Inc.**

PO Box 92730 Anchorage, AK 99509-2730  
For Questions, call: (800) 478-2020

*CUSTOMER NAME*  
*CUSTOMER ADDRESS*  
*CUSTOMER ADDRESS*

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**STATE OF ALASKA  
REGULATORY COMMISSION OF ALASKA**

a state surcharge adopted by the Regulatory Commission of Alaska due to the restructuring of rates that long distance companies pay for the use of local networks.

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48-158  
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RCA No. 213 Third Revised  
Canceling  
Second Revised

Sheet No. 62  
Sheet No. 62

**RECEIVED**  
**OCT 17 2016**

STATE OF ALASKA  
REGULATORY COMMISSION OF ALASKA

Yukon Telephone Co., Inc.

SCHEDULE NO. A-6

Directory Services

<u>Directory Listing or Directory Database</u>		(C)
Initial List per Listing	\$ 0.04	(D)
Updated List per Listing	\$ 0.06	(D)
<u>Message Inquiry Rates</u>		(C)
First two per billing period	No Charge	(N)
Each additional per billing period	\$ 0.60	(N)

Tariff Advice No. 53-213

Effective: November 4, 2016

Issued By: Yukon Telephone Co., Inc.

By: Juwana Wayman  
Juwana Wayman

Title: Senior Director, UUI